WEBSHOT

Security factsheet

Security and privacy at WEBSHOT · Last check: November 2026

We build and host B2B e-commerce and product platforms with security and privacy built in.

Our security practices are aligned with ISO 27001 (not certified).

HOSTING

Dedicated bare-metal servers in a data centre in the Netherlands, with hosting provider Bacloud. According to Bacloud, this data centre holds ISO 27001, ISO 9001 and NEN 7510 certifications (certifications of the data centre, not of WEBSHOT).

DATA PROTECTION

We act as a processor under the GDPR. A data processing agreement (verwerkersovereenkomst) is available on request. Client platforms and databases are hosted in the Netherlands. In Private AI projects, product data, documents and customer requests are not sent to third-party AI providers.

VERIFIED MEASURES

Access control

Server administration uses SSH with keys only; password login is switched off. Each client environment runs under its own account. Two-factor authentication is enabled on the admin panels of the Magento webshops we host.

Updates and patching

We install operating system updates, including security updates, in planned maintenance windows at night. The security software on the server updates itself automatically.

Backups

Every night a backup is made automatically to backup storage outside the server. The backups are therefore separate from the server the platforms run on.

Firewall and detection

A firewall allows only the services that are needed and automatically blocks addresses after repeated failed logins. A web application firewall and continuous malware scanning run on the server. System events are logged.

Encryption

Websites and admin panels are served over HTTPS with TLS 1.2 or higher; older versions are switched off. Certificates are renewed automatically. Encryption of data at rest is available on request, as an additional measure for assignments with higher security requirements.

Redundant storage

Storage is on mirrored drives. If one drive fails, the platform keeps running and no data is lost.

SUPPLY CHAIN AND REGULATION

We support clients in answering security questionnaires related to NIS2 / the Dutch Cyberbeveiligingswet and to government security requirements (ABRO). We give you the factual information about hosting and measures that you need for them.

Contact
Questions from your security officer, or a security questionnaire? Get in touch.
More information: www.webshot.nl/en/security-compliance

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